## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

 Appl. No.
 : 10/665,525

 Inventor
 : Werbitt, Julie M.

 Filed
 : September 19, 2003

Title : Patron Service System and Method

:

Art Unit : 3687 Examiner : An, Ig Tai Conf. No. : 5811

United States Patent and Trademark Office Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## Response and Amendment

This is in response to the non-final Office Action, dated March 3, 2009, in the above-referenced patent application. The Applicant requests the entry of the following amendments and reconsideration of all pending claims of the application in light of those amendments and the remarks following.